

COMPLAINT REGARDING BUSINESS PRACTICE

If you have observed or learned of a business practice or individual conduct which you believe may violate Iowa insurance, securities or regulated industries law, and you are not the consumer involved in or affected by the practice or conduct, you may advise the Iowa Insurance Division of your concerns and request investigation by completing this form.

Your Name (Please print or type) Daytime phone number Email Address

Your Address: Street City State Zip Code County

Name of business that is the subject of your complaint Name of individual that is the subject of your complaint

Name of Purchaser (if applicable) Identification Number of product or merchandise (if applicable)

Date of purchase (if applicable) Date of loss (if applicable)

Type of Product (please check applicable box):

- ☐ Insurance
- ☐ Securities & Investments
- ☐ Other Regulated Businesses
- ☐ Other

If you represent a **pharmacy** making a complaint about a **pharmacy benefits manager**, please provide the following additional information:

RX number _____
Group number _____
NDC _____
Quantity _____
Member ID Number _____

Your Complaint – Please provide a brief summary of your complaint. Use additional pages if necessary.

Attach copies of any documents that are central to your complaint.

Please submit your completed form and attachments for Iowa Insurance Division review to:

Iowa Insurance Division
Regulated Industries Unit
601 Locust Street, 4th Floor
Des Moines, Iowa 50309-3738

OR

Fax to: 515-281-3059

Email to: complaints@iid.iowa.gov

By submitting this complaint, you verify that your statements are true and, without otherwise waiving any confidentiality protections of Iowa Code chapters 22, 502, 505, 507, 507B, 510, 510B, 514L, 516E, 523A, 523C, 523D, 523I, or other applicable state or federal statutes or regulations, you are authorizing the Iowa Insurance Division to provide a copy of this complaint form and attachments to the business or person that is the subject of your complaint.

Signature

Date